

## Information note for clients of BME Regulatory Services

# COVID19 briefing note

In response to the situation caused by COVID-19, we would like to inform you that the BME Group successfully activated its Business Continuity Plan on 10 March, which established certain measures aimed at minimising staff exposure, such as means of remote connection and various alternative geographical locations.

Thus **BME REGULATORY SERVICES**, as part of the BME Group, is fully prepared to continue operating all its services as normal and guarantee their correct provision throughout the period that is necessary, as it has been doing since the aforementioned Plan was activated.

Additionally, we inform you that BME is in permanent contact with all the relevant authorities and is constantly monitoring the situation, in order to adapt these measures to the different changes that may occur.

Finally, we remind you of the communication channels to contact **BME REGULATORY SERVICES** by phone **+34 91 709 58 21 / +34 91 709 58 13** or through email address: [regulatoryservices@grupobme.es](mailto:regulatoryservices@grupobme.es)

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